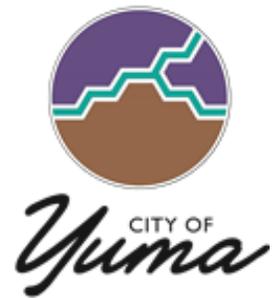# HAVE YOU MISSED RENT PAYMENTS BECAUSE OF COVID-19?

The Emergency Rental Assistance Program is accepting applications to assist qualified residents with short-term rental payments.

To apply contact Neighborhood Services at:

- (928)373-5187
- NeighborhoodServices@YumaAZ.gov
- Se Habla Español

Or find the application at

https://www.yumaaz.gov/community-development/neighborhood-services/index.html

---

HAVE YOU MISSED RENT PAYMENTS BECAUSE OF COVID-19?

The Emergency Rental Assistance Program is accepting applications to assist qualified residents with short-term rental payments.

To apply contact Neighborhood Services at:

- (928)373-5187
- NeighborhoodServices@YumaAZ.gov
- Se Habla Español

Or find the application at

https://www.yumaaz.gov/community-development/neighborhood-services/index.html

<div align="center">

City of Yuma
COVID-19 Emergency Rental Assistance Program
Frequently Asked Questions (FAQ)

</div>

Who is eligible for rent assistance?

Renters who live in the City of Yuma who have suffered a substantial loss of income because of COVID-19 and do not have financial resources to cover their rent may be eligible to receive assistance. Eligibility is restricted to renter households with income levels at or below 100 percent of the area median income adjusted for household size.   Renters must have suffered a reduction in income through lay-off, furlough, severe reduction in hours because of a business slow-down, or for medical reasons related to COVID-19 health guidance.

How do I apply?

Step 1

- Email neighborhoodservices@yumaaz.gov and provide your name, address and telephone number.   A staff person will contact you with details on how to apply. OR
- Call 928-373-5187 and leave a message with your name, address, and telephone number. A staff person will contact you with details on how to apply. OR
- Fill out the application form on the City web page and jump directly to Step 2. https://www.yumaaz.gov/community-development/neighborhood-services/index.html

Step 2

Complete the application for assistance and return it with ALL requested documents. Email the completed application package to neighborhoodservices@yumaaz.gov> or deposit it in the City of Yuma mail slot near the front door of Yuma City Hall at One City Plaza. Be sure to secure all paperwork in an envelope with Neighborhood Services Emergency Rental Assistance written on the outside. Neighborhood Services staff will notify you that your application is being processed.

Step 3

Your COMPLETE application will be forwarded to an Eligibility Worker at Western Arizona Council of Governments (WACOG) for eligibility determination. The Eligibility

Worker will contact you to finalize your application for assistance.   Applications that do not have all of the required attachments will not be processed, so be sure everything requested is included.

What are the income limits for eligibility?

The income of <u>all adult members</u> of the household cannot exceed the following:

Household Size	1 person	2 person	3 person	4 person	5 person	6 person	7 person	8 person
Maximum Family Income	$35,700	$40,800	$45,900	$50,900	$55,000	$59,100	$63,200	$67,200

How many months rent will the program help me pay?

The Emergency Rent Assistance program will pay two months rent on behalf of eligible renter households.

Must I tell my landlord about the rent assistance?

Yes.   Your landlord must agree to participate in the program and supply information to WACOG.

What if I was behind on my rent before I lost my job?

The program will not pay rent arrears.

I don't have a lease. Can I still qualify for assistance?

Yes, if your landlord submits information to the WACOG Eligibility Worker about your rental arrangements, you may qualify.

My employer did not give me written notice of my job status change. Can I still qualify for assistance?

> Yes. The Eligibility Worker will help you document your job loss if your employer is not available to provide information.

What documents must I submit with my application?

> There is a complete list of required documents on the Application.

I do not have access to a scanner or printer.   How can I submit the required documents?

> You can take a picture of each document with your phone and email it with the application.

How is this program funded?

> The City of Yuma designated funds for the program from a special allocation of Community Development Block Grant (CDBG) from the federal CARES Act.

If I currently have no income but I have cash on hand, can I receive assistance?

> Applicants that have cash on hand that is equal to or more than three monthly rental payments will not qualify

Am I guaranteed assistance once I apply?

> Complete applications will be reviewed on a first-come, first-served basis. Only fully completed applications with all required attachments will be reviewed for eligibility. Applicants who receive a notice of an incomplete application must successfully provide all necessary information to move their application forward. Incomplete applications will be held until all information is received. Applicants who fail to provide all required information or are found ineligible based on the program's requirements will not receive assistance. All awards are subject to the availability of program funds.

How can I check on the status of my application?

You will be provided contact information by your Eligibility Worker.

Who can I contact for more information?

Email your questions to neighborhoodservices@yumaaz.gov OR

Call City of Yuma, Neighborhood Services at 928-373-5187.